



**External**

**3. SERVICENAME: ANIMAL BITE TREATMENT CENTER**

**Description of the Service:** Provision of Anti Rabies Vaccine and Rabies Immunoglobulin to animal bite patients and rabies exposures.

<b>Office or Division:</b>	Animal Bite Treatment Center (ABTC)			
<b>Classification:</b>	Simple Transaction			
<b>Type of Transaction:</b>	Government to Citizen			
<b>Who may avail:</b>	Patients bitten or scratched by any mammal that can be infected by a Rabies Virus such as dog, cat and monkey.			
<b>CHECKLIST OF REQUIREMENTS</b>		<b>WHERE TO SECURE</b>		
<ol style="list-style-type: none"> <li>Valid ID (for identification)</li> <li>Parent or guardian for minors</li> <li>Previous Animal Bite Treatment Card (if available)</li> <li>Philhealth Member Data or Philhealth ID (if there is any)</li> <li>Animal Observation Information (if known)</li> <li>Vaccination Card or Post Exposure Prophylaxis Card (For follow up doses)</li> </ol>		<ol style="list-style-type: none"> <li>Any government-issued ID</li> <li>Parent or legal guardian</li> <li>Record from previous treatment at any ABTC</li> <li>Philhealth</li> <li>Record from City/Provincial Veterinary or from any Veterinary Clinic</li> <li>Issued at ABTC</li> </ol>		
<b>CLIENT STEPS</b>	<b>AGENCY ACTION</b>	<b>FEES TO BE PAID</b>	<b>PROCESSING TIME</b>	<b>PERSON RESPONSIBLE</b>
1. Register at the information desk of ABTC by securing Individual Treatment Record or Patient Data Sheet	Staff accomplishes interview and records information with secured consent	None	3 - 5 minutes	ABTC Nurse



2. Proceed to consultation	Physician assesses wound and categorizes bite exposure	None	2 – 3 minutes	Trained Physician
3. Proceed to washing area if wound washing is not done.	Assists and instructs patient in washing of wound	None	10 minutes	ABTC Nurse
4. Proceed to treatment room for vaccination and wound dressing if necessary	Prepares treatment and administers Anti Rabies Vaccine (ARV) and other required vaccines	None	3 - 5 minutes	Trained Physician or ABTC Nurse
5. Refers to Emergency Room if wound suturing is needed	Assists patient and refers to ER	None	3 – 5 minutes	Referral done by ABTC Nurse
6. Proceeds to Pharmacy for oral medications if any	Instructs patient to collect oral meds from Pharmacy.	None	3 - 5 minutes	Pharmacy on duty
7. Discharge instructions and follow up appointments with vaccination card are given	Staff schedules next vaccination and strengthens patient education and health promotion.	None	1 - 2 minutes	ABTC Nurse
<b>TOTAL</b>			25 – 35 minutes	