

3. SERVICE/S : AMBULANCE TRANSPORT SERVICE (EXTERNAL)

Ambulance Transport Service (ATS) is a sub-unit of EMS Unit under the City Disaster Risk Reduction and Management Office in catering clients needed to be transported from one hospital to another hospital or clients needing laboratory services and needed to be transported from a hospital to another laboratory facility, and also transporting clients from hospital to their residence.



Office or Divisions	CDRRMO			
Classification	SIMPLE			
Type of transaction	GOVERNMENT TO CLIENT			
Who may avail	CITIZEN			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Hospital to Hospital <ul style="list-style-type: none"> Hospital Referral form Filled up travel form from the CDRRMO Filled up consent of care from the CDRRMO 2. Hospital to Laboratory facility <ul style="list-style-type: none"> Filled up consent of care from the CDRRMO 3. Hospital to residence <ul style="list-style-type: none"> Hospital clearance Filled up consent of care from the CDRRMO 		From requesting hospital CDRRMO CDRRMO CDRRMO From requesting hospital CDRRMO		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Client shall call the hotline number of the CDRRMO Operations Center, walk in requests are also entertained.	2. Dispatch Officer on duty receives call and ask if client is already legible to be transported, (Ex. Doctors referral form accomplished, Cleared by the referring hospital, referring nurse ready to transport the client, advance call already made to the receiving hospital,)		1 minute	Dispatch Officer on duty
	3. Dispatching of EMS Unit		59 seconds	Dispatch Officer on duty
	4. EMS Unit arrival at referring hospital		5 minutes	Transport Officer on duty
	5. Review of transfer requirements and initial patient assessment		5 minutes	Team leader & Medical Crew on duty
			Average of 15 minutes but Time	

	6. Transporting of client/s to referral definitive care		varies on the distance from referring hospital to receiving hospital (ex. IPH to CVMC approximately 1 hour and 30 minutes)	Dispatch Officer on duty
	7. Endorsing client to definitive care		1 minute	EMS Unit Crew Member
TOTAL			27 minutes and 59 secs	