

3. SERVICE/S : AMBULANCE TRANSPORT SEVICE (EXTERNAL)

Ambulance Transport Service (ATS) is a sub-unit of EMS Unit under the City Disaster Risk Reduction and Management Office in catering clients needed to be transported from one hospital to another hospital or clients needing laboratory services and needed to be transported from a hospital to another laboratory facility, and also transporting clients from hospital to their residence.



Office or Divisions	CDRRMO
Classification	SIMPLE
Type of transaction	GOVERNMENT TO CLIENT
Who may avail	CITIZEN

CHECKLIST OF REQUIREMENTS

WHERE TO SECURE

<p>1. Hospital to Hospital</p> <ul style="list-style-type: none"> • Hospital Referral form • Filled up travel form from the CDRRMO • Filled up consent of care from the CDRRMO <p>2. Hospital to Laboratory facility</p> <ul style="list-style-type: none"> • Filled up consent of care from the CDRRMO <p>3. Hospital to residence</p> <ul style="list-style-type: none"> • Hospital clearance • Filled up consent of care from the CDRRMO 	From requesting hospital CDRRMO CDRRMO CDRRMO From requesting hospital CDRRMO
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CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Client shall call the hotline number of the CDRRMO Operations Center, walk in requests are also entertained.	<p>2. Dispatch Officer on duty receives call and ask if client is already legible to be transported, (Ex. Doctors referral form accomplished, Cleared by the referring hospital, referring nurse ready to transport the client, advance call already made to the receiving hospital,)</p> <p>3. Dispatching of EMS Unit</p> <p>4. EMS Unit arrival at referring hospital</p> <p>5. Review of transfer requirements and initial patient assessment</p>		<p>1 minute</p> <p>59 seconds</p> <p>5 minutes</p> <p>5 minutes</p> <p>Average of 15 minutes but Time</p>	<p>Dispatch Officer on duty</p> <p>Dispatch Officer on duty</p> <p>Transport Officer on duty</p> <p>Team leader & Medical Crew on duty</p>

	<p>6. Transporting of client/s to referral definitive care</p> <p>7. Endorsing client to definitive care</p>		<p>varies on the distance from referring hospital to receiving hospital (ex. IPH to CVMC approximately 1 hour and 30 minutes)</p> <p>1 minute</p>	<p>Dispatch Officer on duty</p> <p>EMS Unit Crew Member</p>
TOTAL			27 minutes and 59 secs	